

Pension Review Group

PRG launches survey on communications

Angela Dean launched a Pension Review Group survey to look into how the Reuters pension funds keep in touch with their members.

In an email, she wrote:

"With changes in company pensions policies, tax regulations and generally increased press coverage, pensions rightly get much more attention now than in the past.

"Reuters Pension Fund (RPF) and Supplementary Pension Scheme (SPS) Trustees and administrators have made efforts in recent years to improve communications to scheme members - Active, Deferred and Retired.

"However the Pension Review Group has become increasingly aware of the need to keep pace with best practice, the importance of timeliness and balance in relation to formal/official communications and also to inform members of topical and interesting subjects in a way that is lively and engaging.

"The Pension Review Group (PRG) would like to support the Trustees and Administrators by putting forward ideas to enhance and strengthen communications in the future.

"To do this, we need your help.

"We need to know what you think about the communications you already receive, and also to

"We have put together a short, simple survey which should only take a few minutes of your time. I hope you will help us and your fellow pensioner members in this way.

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"We shall publish a summary of the feedback provided in the questionnaire and an update on our conclusions and any recommendations that PRG will put to the Trustees for consideration.

"We will not disclose or attribute your comments, and I would like to assure you that your response will remain confidential. Please pass on the Survey to anyone you know who may not access the PRG website but has views on the subject they would like heard.

"You are of course able to give feedback to Trustees and Administrators on any communications issue, at any time, and this initiative doesn't replace that right.

"The closing date for completion of this survey is **MONDAY 1 JULY 2013.**"

3 June 2013

If you're a member of a Reuters UK pension fund and you haven't already completed it, you can [click here to take survey.](#)

gain a view on what, if any,
improvements could be made.

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